

Personal specification for Wellspring Project Worker

Education

Good standard of education

Essential

First Diploma or professional qualification

Desirable

Skills and knowledge

An understanding of good practices in working with Volunteers

Desirable

Be able to prioritise your work

Essential

An understanding of the principles of service user involvement

Essential

Candidate should have a good knowledge of homelessness and issues that affect homeless people & people who are at risk of becoming homeless.

Essential

Candidate should have experience of working with challenging people.

Essential

A good knowledge of local services.

Desirable

Candidate should have a back ground of working in service provision.

Desirable

Candidate should have a good knowledge of drug, alcohol & mental health issues.

Desirable

Candidate should have a good understanding of the benefits system

Essential

Candidate needs to be approachable & relaxed under pressure.

Essential

Candidate should have a good telephone manner and be computer literate

Essential

Candidate should have a good understanding of fundraising & income generation for The Wellspring charity

Essential

The ability to maintain the credibility and integrity of The Wellspring At all times and to actively promote the work of the organisation

Essential

Additional Factors

Willingness to work flexibly over the opening hours of the project

Essential

Willingness to undertake practical tasks including cleaning, preparing Serving food and lifting

Essential

To have a current driving licence and use of a car

Desirable

Must be prepared to attend regular line management and supervision

Essential

Equal Opportunities

The ability to work in a non-judgmental way that does not discriminate On the grounds of race, gender, sexuality, disability, drug use or lifestyle.

Essential